

Key Accountable Measures by Strategic Priority and Core Business Category 2017/18

Strategic Priority: BEC1 - Improve educational attainment															
BEC1kt1 Continue to develop our work with schools to improve outcomes for all children and young people.															
FINANCIAL YEAR				Historical outturns											
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q4 (YE) RAG/Outturn	Q4 Comment	
BEC1kt6EFY1	Educ	% of schools judged good or better by Ofsted under the new Framework (harder test)	Elaine Ricks	(68 / 82) 76.8%	local	75%	★ 87%	local	90%	★ 90.2%	★ 95.1%	★ 93.8%	★ 95.1%	Ofsted did not inspect any west Berkshire schools during Q3. De-designated schools have been excluded from the calculation. Schools are de-designated when they become sponsored academies and will be included in the calculations once they have been inspected.	
ACADEMIC YEAR				Historical outturns											
Ref	Service	Title	Responsible Officer	Year end 2014/15	National rank/Quartile 2014/15	Target 2015/16	RAG/Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	Year end 2016/17	National rank/Quartile 2016/17	Comment			
BEC1kt0EAY00	Educ	% pupils achieving a Good Level of Development (GLD) at Foundation Stage (EYFS)	Avril Allenby	71%	1st	Top 25%	- 75%	1st	Top 25%	★ Top 25%	Rank 13/152 (76%) 1st	Top 25% Rank 13/152 76% of children achieved a good level of development			
BEC1kt1EAY2	Educ	At KS4, the average attainment 8 score is in the top 25% of English Local Authorities	Elaine Ricks	-	-	Baseline	- Top 25% (51 points)	Rank 38/152 1st	Top 25%	■ Top 50% Rank 47/152 (47.4 points)	Rank 47/152 (47 points) 2nd	See exception report for details			
BEC1kt1EAY3	Educ	At KS2, the percentage achieving the expected standard is in the top 25% in England for reading, writing and maths combined	Elaine Ricks	-	-	Top 25%	■ Top 50% (56%)	Rank 50/152 2nd	Top 25%	■ Top 50% Rank 65/152 (62%)	Rank 65/152 (62%) 2nd	See exception report for details			
Strategic Priority: BEC2 - Close the educational attainment gap															
BEC2kt1 Our disadvantaged children will have better results and will be closer to the results of other children															
ACADEMIC YEAR				Historical outturns											
Ref	Service	Title	Responsible Officer	Year end 2014/15	National rank/Quartile 2014/15	Target 2015/16	RAG/Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	Year end 2016/17	National rank/Quartile 2016/17	Comment			
BEC2kt0EAY18	Educ	% pupils eligible for Free School Meals (FSM) achieving a Good Level of Development (GLD) at Foundation Stage (EYFS)	Avril Allenby	45%	4th	Top 25%	■ 57%	Rank 38/152 2nd	Top 25%	■ Top 75% Rank 99/152 (53%)	Rank 99/152 (53%) 3rd	See exception report for details			
BEC2kt1EAY11	Educ	To improve on 2015/16 Academic year rankings for reading, writing and maths combined expected standard for disadvantaged pupils in KS2 in 2016/17 Academic Year	Elaine Ricks	-	-	Baseline	- Rank 122/152 (33%)	4th	To rank higher than 122/152	■ Rank 148/152 (35%) 4th quartile	Rank 148/152 (35%) 4th	See exception report for details			
BEC2kt1EAY12	Educ	To improve on 2015/16 rankings for attainment 8 for disadvantaged pupils in KS4 in 2016/17 Academic Year	Elaine Ricks	-	-	Baseline	- Rank 100/152 (39.5 points)	3rd	To rank higher than 100/152	■ Rank 112/152 (34.5 points) 4th quartile	Rank 112/152 (35 points) 4th	See exception report for details			

Strategic Priority: SLE1 - Enable the completion of more affordable housing															
SLE1kt1 Pursue options to accelerate the delivery of affordable housing in the district															
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Historical outturns			YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q4 (YE) RAG/Outturn	Q4 Comment	
						Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17							
SLE1kt1D &P1	D&P	To enable the completion of 1,000 affordable homes in the 2015-2020 period	Bryan Lyttle	158	local	-	83	local	225 (17/18)	⊙ Annual - Q4	⊙ Annual - Q4	⊙ Annual - Q4	◆ 171	See exception report for details	
Strategic Priority: SLE2 - Deliver or enable key infrastructure improvements in relation to roads, rail, flood prevention, regeneration and the digital economy															
SLE2kt1 Invest £17m in our roads.															
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Historical outturns			YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q4 (YE) RAG/Outturn	Q4 Comment	
						Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17							
SLE2kt1t&c1	T&C	% of the principal road network (A roads) in need of repair	Andrew Reynolds	2%	14/149 1st	5%	★ 3%	47/150 2nd	5%	⊙ Annual - Q4	⊙ Annual - Q4	⊙ Annual - Q4	★ 3%		
SLE2kt2 Seek to develop new partnerships with the private sector and local communities to enhance local infrastructure.															
SLE2kt2ce o1	CEO	Market Street Redevelopment for 17/18: start on site (Milestone 2)	Nick Carter	Complete	-	Dec-16	★ Rescheduled for Jan 2018	local	*July-18	★ On track	■ Delayed	★ On track	★ On track	*Service request in Q2 was granted to change target from March 2018 to July 2018 for the initial phase of relocating the bus station to the wharf. On track to be delivered in July 2018	
SLE2kt2ce o2	CEO	Redevelop London Road Industrial Estate (LRIER) with St. Modwen Plc Business plan created and approved (Milestone 1)	Nick Carter	Complete	-	Apr-17	■ Delayed	local	tbc dependent on court	■ Delayed	■ Delayed	■ Delayed	■ Delayed	See exception report for details	
SLE2kt2ce o4	CEO	Sterling Cables - Clear site and begin development	Nick Carter	-	-	Dec-16	★ Demolition and decontamination has commenced	local	Nov-18 (dependent on Marginal Funding Bid)	★ On track	◆ Delayed	◆ Delayed	★ On track	WBC, on behalf of the developer, has put in a bid for central government for Marginal funding and thereby reduced the viability problem. As of 1st February 2018, WBC has been informed that the bid has been successful (£1.5m) and the developer and WBC are working up a revised development finance agreement; this includes WBC funding the new road into the development.	
SLE2kt4 Invest £5.2m in flood prevention schemes.															
SLE2kt6 Implement the Superfast Broadband Programme for Berkshire and West Berkshire.															
SLE2kt6CS &ICT	CS&ICT	Increase number of West Berkshire premises able to receive Superfast Broadband services 24Mb/s or above	Richard Welch	57,340 (82.8%)	local	90%	■ 60,519 (87.3%)	local	*70,584 (96.6%) Dec 2018	◆ 62,557 (85.6%)	◆ 64,124 (87.7%)	◆ 66,224 (90.6%)	★ 67,763 (92.7%)	*Service request granted in Q3 to change phase timescale to December 2018, so as to reflect the decision made by the project board.	

**Strategic Priority: PS1 - Good at safeguarding children and vulnerable adults**

PS1kt2 Where services are independently inspected they are rated at least 'good' and peer reviews of safeguarding rated highly.

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Historical outturns			YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q4 (YE) RAG/Outturn	Q4 Comment
						Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17						
PS1kt2asc3	ASC	% of WBC provider services inspected by Care Quality Commission (CQC) that are rated good or better by CQC in the area of "safe"	Tandra Forster	(3/4) 75.0%	local	100%	■ (4/5) 80%	local	100%	★ 80.0%	★ 100.0%	★ 100.0%	★ 100.0%	YE: 5 / 5
PS1kt2CFS1	CFS	Improved Ofsted rating for Children and Families Service	Pete Campbell	Inadequate	local	Good	■ Waiting for visit	local	A rating of 'Requires Improvement' or above.	★ Rated 'Good'	★ Complete in Q1	★ Complete in Q1	★ Complete in Q1	

PS1 Other Measures that aren't aligned to a 'Key Thing' but are reported under this Strategic Priority

PS1asc2	ASC	% of adult social care safeguarding concerns responded to within 24 hours.	Tandra Forster	(135/143) 94.4%	local	92%	★ (151/157) 93.3%	local	92%	◆ 86.3%	■ 83.3%	■ 85.9%	■ 88.8% (P)	YE: 429 / 483 Data is provisional. See exception report for details
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**Strategic Priority: HQL 1 - Support communities to do more to help themselves**

HQL1kt1 Accelerate the delivery of local services for local communities by local communities.

No measures assigned

HQL1kt2 Work with local communities to help people live longer, healthier and more fulfilling lives and improve the health of the poorest fastest.

Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Historical outturns			YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q4 (YE) RAG/Outturn	Q4 Comment
						Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17						
HQL1kt2phwb1	PH&WB	Monitor uptake of Identification & Brief Advice (IBA) training	Matthew Pearce	-	local	-	-	local	Jan-18	⌘ Reports from Q3	⌘ Reports from Q3	★ On track	★ Complete	Alcohol Concern were awarded the contract to deliver Alcohol IBA training in November 2017 and the first training session was held in January 2018. 5 sessions in total were held in Q4, attracting 69 attendees from a variety of Council and voluntary sector services. This was slightly below the target to train 75 people and it is thought that this relates to one session which had a lower level of attendance despite being adequately subscribed. The Programme Officer is closely monitoring the situation with the provider and it is anticipated that the target of 500 people trained in IBA by the contract end date in May 2019 will still be achieved.

HQL1kt9 Grow community conversations via Brilliant West Berkshire: Building Community Together partnership working

Ref	Service	Title	Responsible Officer	Historical outturns					YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q4 (YE) RAG/Outturn	Q4 Comment	
				Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17							
HQL1kt9bct1	BCT	Number of Community Conversations through which local issues are identified and addressed	Susan Powell	-	-	-	-	-	local	>10	★ 6	★ 6	★ 11	★ 15	Community Conversations were held at Bucklebury and Lambourn School with their Yr5 and 6 pupils asking the question 'what is it like living in your community'. The Independent Advisory Group was reinvigorated and has 9 members; they have met twice and an extraordinary meeting was held to assist with a police incident. The Community Alcohol Project in Thatcham is to be launched in June - it will tackle under age drinking and proxy buying is against the law. Local retailers, youth services, BCT Team, Police and Thatcham Town Council and Trading Standards form the working group.
HQL1kt9bct4	BCT	% of identified communities that have agreed what actions will be undertaken to address locally identified issues	Susan Powell	-	local	-	-	-	local	*100%	★ 0%	◆ 66.7%	◆ 63.6%	■ 66.7%	YE: 10 / 15 *Q2 request granted to report this measure to the Executive Committee. See exception report for details

Core Business:

a. Protecting our children

Ref	Service	Title	Responsible Officer	Historical outturns					YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q4 (YE) RAG/Outturn	Q4 Comment
				Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17						
CBaCFS7	CFS	% of (single) assessments being completed within 45 working days	Pete Campbell	(1251/1517) 82.5%	67/152 2nd	90%	★ 97%	dna	>=95%	★ 98.8%	★ 98.5%	★ 98.4%	★ 98.3%	YE: 1,858 / 1,890
CBaCFS11	CFS	Number of weeks taken to conclude care proceedings (children social care)	Pete Campbell	23	local	26 weeks	■ 28	local	<=26 weeks	■ 35	■ 35	■ 32	■ 32	See exception report for details
CBaCFS12	CFS	Placement moves - stability of placement of Looked After Children - number of moves (3 or more in a year)	Pete Campbell	6%	5/152 1st	10%	★ 9%	dna	<=10%	★ 1.4%	★ 1.9%	★ 2.7%	★ 3.5%	YE: 5 / 144

c. Bin collection and street cleaning

CBct&c1	T&C	% of household waste recycled, composted, reused and recovered (Local Indicator)	Jackie Ward	83%	local	80%	★ (67,149/80,948) 83.0%	local	80%	★ 78.8% (P)	★ 82.3% (P)	★ 84.% (P)	★ 83.2% (E)	Q4: 14,479 / 17,951 YE: 64,739 / 77,786 Q3 result has been updated. Q4 result is an estimate based on partial availability of data and will not be finalised until the next quarter. All results are subject to change once figures are validated and confirmed by DEFRA after Q4.
CBct&c1	T&C	Maintain an acceptable level of litter, detritus and graffiti (as outlined in the Keep Britain Tidy local environmental indicators)	Jackie Ward	Good	local	Good	★ Good	local	Satisfactory	⊗ dna	★ Good	★ Good	★ Good (E)	Q4 is an estimate as data is not yet available. (Reports 3x per year from Q2)

d. Providing benefits																			
CBdF&P8	F&P	Average number of days taken to make a full decision on new Benefit claims	Iain Bell	19.04 days	local	18.5 days	■	22.75 days	local	<20 days	◆	21.13 days	★	19.7 days	★	19.7 days	★	19.54 days	
CBdF&P9	F&P	Average number of days taken to make a full decision on changes in a Benefit claimants circumstances	Iain Bell	5.85 days	local	8 days	■	8.7 days	local	<9 days	◆	12.55 days	◆	9.5 days	★	8.71 days	★	6.32 days	
e. Collecting Council Tax and Business rates																			
CbeF&P11	F&P	The 'in-year' collection rate for Council Tax	Iain Bell	99%	local	99%	★	(98,457,967/100,097,445) 98.4%	local	99%	★	29.7%	★	57.2%	★	84.6%	★	98.8%	YE: 104,604,310 / 105,897,764
CbeF&P12	F&P	The 'in-year' collection rate for Business Rates	Iain Bell	99%	local	99%	★	(85,577,727/87,139,235) 98.2%	local	99%	★	34.9%	★	59.4%	★	84.5%	★	99.3%	YE: 87,059,126 / 87,683,258
f. Ensuring the wellbeing of older people and vulnerable adults																			
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17		RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q4 (YE) RAG/Outturn	Q4 Comment				
CBfasc5	ASC	% of clients with Long Term Service (LTS) receiving a review in the past 12 months	Tandra Forster	(1129/1187) 95.1%	local	75%	■	(826/1240) 66.6%	local	75%	◆	65.1%	◆	71.4%	■	72.8%	■	69.0% (P)	YE: 841 / 1,219 Data is provisional. See exception report for details
CBfasc6	ASC	Decrease the number of bed days due to Delayed transfers of care (DToc) from hospital	Tandra Forster	-	-	-	■	808	dna	*Variable	◆	733	◆	613	★	438	■	573 (P)	*Service request approved in Q3 to set the target to that of the national expectation: • Each quarter will be a snapshot of the last month in the quarter • The target will change for each quarter, depending on how many days are contained within the last month of the quarter - 28 days per month = 402.4 30 days per month = 431.2 31 days per month = 446  Q3 data revised based on published data Q4 data is provisional and based on local monitoring. It is reporting a snapshot as of March 2017 (31 days per month) with a target of 446 days
CBfasc8	ASC	% of older people (65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	Tandra Forster	(53/67) 79.1%	117/152 4th	82%	★	(103/111) 92.8%	dna	83%	★	92.1%	★	90.1%	★	84.3%	■	80.5% (P)	YE: 99 / 123 Data is provisional. See exception report for details
CBfasc10	ASC	% of financial assessments completed within 3 weeks of referral to the Financial Assessment & Charging Team	Tandra Forster	(1,545/1,555) 99.4%	local	90%	★	(438/441) 99.5%	local	98%	★	99.1%	★	99.4%	★	100%	★	99.7%	Q4: 434 / 434 YE: 1,678 / 1,683



g. Planning and housing				Historical outturns										
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	RAG/Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q2 (YTD) RAG/Outturn	Q3 (YTD) RAG/Outturn	Q4 (YE) RAG/Outturn	Q4 Comment
CBgD&P4	D&P	Submit a New Local Plan for examination	Bryan Lyttle	Behind schedule	local	Dec-19	★ On track	local	*Dec-19	★ On track	★ On track	★ On track	■ Behind schedule	*Service request to change target date from December 2019 to April 2020. See exception report for details
CBgD&P5	D&P	Submit a Minerals & Waste Local Plan for West Berkshire to the Secretary of state for examination	Bryan Lyttle	Behind schedule	local	Dec-19	★ On track	local	*Dec-19	★ On track	★ On track	★ On track	■ Behind schedule	*Service request to change target date from December 2019 to April 2020. See exception report for details
CBgD&P7	D&P	Subject to examination, adopt the Site Allocations Development Plan Document (DPD)	Bryan Lyttle	Behind schedule	local	Jun-17	★ On track	local	Jun-17	★ Complete	★ Complete in Q1	★ Complete in Q1	★ Complete in Q1	Adopted on 9 May 2017
CBgD&P9	D&P	% of 'major' planning applications determined within 13 weeks or the agreed extended time	Gary Rayner	(56/70) 80%	72/125 3rd	60%	★ (65/86) 75.6%	108/125 4th	60%	★ 77.3%	★ 74.5%	★ 75.6%	★ 78.6% (E)	Q4: 19 / 21 YE: 81 / 103 Q3 result confirmed. Q4 is an estimate and will be updated, if required, at Q1
g. Planning and housing														
CBgD&P10	D&P	% of 'minor' planning applications determined within 8 weeks or the agreed extended time	Gary Rayner	(298/411) 73%	78/125 3rd	65%	★ (329/437) 75.3%	99/125 4th	65%	★ 68.9%	★ 74.5%	★ 76.4%	★ 74.6% (E)	Q4: 44 / 68 YE: 323 / 433 Q3 result confirmed. Q4 is an estimate and will be updated, if required, at Q1
CBgD&P11	D&P	% of 'other' planning applications determined within 8 weeks or the agreed extended time	Gary Rayner	(1,127/1,274) 89%	32/125 2nd	75%	★ (1,193/1,290) 92.5%	45/125 2nd	75%	★ 83.9%	★ 85.6%	★ 85.7%	★ 85.8% (E)	Q4: 214 / 248 YE: 1,175 / 1,369 Q3 result confirmed. Q4 is an estimate and will be updated, if required, at Q1
CBgD&P14	D&P	% of people presenting as homeless where the homelessness has been relieved or prevented	Sally Kelsall	79%	local	75%	★ (269/349) 77%	local	75%	◆ 63.9%	◆ 71.7%	■ 71.9%	★ 76.9%	Q4: 59 / 64 YE: 200 / 260
CBgD&P16	D&P	% of high priority Disabled Facilities Grants approved within 9 weeks of receipt of full grant application	Sally Kelsall	97%	local	80%	★ (63/66) 95%	local	90%	★ 96.0%	★ 98.0%	★ 98.8%	★ 99.1%	Q4: 32 / 32 YE: 113 / 114